



ENAGIC INDIA SURAT SERVICE CENTER

Unit No – 408/409, 4th Floor Prime shoppers Vesu Rundh
Surat Gujarat - 394518

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Please Select Your State from below:

- Gujarat Madhya Pradesh Punjab Uttarakhand Rajasthan Jammu & Kashmir Delhi
 Haryana Himachal Pradesh Ladakh Uttar Pradesh Chandigarh Daman & Diu Dadra & Nagar Haveli

Machine Repair Form

Customer Information:

Customer Name	Mr/Ms. _____
Customer ID No.	<input type="text"/>
Contact Details	Ph. _____ Mail ID _____
Communication and Machine Delivery Address	_____

	City _____ State _____ PIN _____

Machine Details:

Product Name – Pls Tick	<input type="checkbox"/> LeveLuk JR11	<input type="checkbox"/> ANESPA DX	<input type="checkbox"/> LeveLuk SD501	<input type="checkbox"/> LeveLuk JR1V
	<input type="checkbox"/> LeveLuk SD501PT5L	<input type="checkbox"/> LeveLuk K8	<input type="checkbox"/> LeveLuk Super501	
Machine Serial Number	<input type="text"/>			

Kindly mention brief description of the machine problem below.

Deep Cleaning Required	<input type="checkbox"/> Charge Rs. 2500/- Incl. Tax – Pls Tick (For Other Products)
	<input type="checkbox"/> Charge Rs. 3000/- Incl. Tax – Pls Tick (For Super501)
HG Filter – NEW (JR1V, SD501)	<input type="checkbox"/> Charges will be applicable according to MRP of product.
HG Filter – OLD (SUPER501)	<input type="checkbox"/> Charges will be applicable according to MRP of product.
Filter F8 (K8)	<input type="checkbox"/> Charges will be applicable according to MRP of product.

Accessories Check List (Pls Tick)	<input type="checkbox"/> Flexible pipe	<input type="checkbox"/> Enhancer Tank	<input type="checkbox"/> Filter	<input type="checkbox"/> Secondary Stand
	<input type="checkbox"/> Diverter	<input type="checkbox"/> White Hose	<input type="checkbox"/> Grey Hose	<input type="checkbox"/> Product Box

Check List

- Please fill out the Machine repair request form with customer instructions and return it with the machine. Please be specific about the problem with your machine. The technician will only go by what is written on this form.
- REMOVE!!!!** The enhancer tank, diverter and adapters, etc. (Enagic will not be responsible and will not replace these items. No exceptions!) Enhancer damage occurs in the machine when leaving the electrolytic enhancer fluid in the tank or moving the machine together can cause damage to the machine. Improper handling can cause liquids to leak inside the machine and damage the internal parts. **This is not covered under warranty.**
- Pack the product well to avoid damages during transportation. Physical damage is not covered by the warranty.

Terms and Condition:

I have read and complied with the instruction checklist provided by Enagic. I understand that if the machine is determined by Enagic Technician to require work that is not covered under warranty, shipping charges will be apply.

I agree that Enagic is only responsible to follow the repair request as written on this form. Its customer responsibility to provide a clear description of the problem with customer machine. Enagic technician will attempt to clarify any issue presented on this form and not responsible for errors resulting from misdescribed by customer.

I agree and allow to do deep cleaning of machine without prior notification to customer/me if technician determines that the unit is not working properly due to calcium formation inside.

I agree that if the machine is not covered under the warranty period, machine service Labor charges will be applicable as per the repairing terms and conditions. (Labor charges will be applied depending on the repair work of the machine).

I hereby agree to above terms & Condition, machine repair instruction and declare that the details furnished above are true and correct to the best of my knowledge.

Customer Signature

Date (DD/MM/YYYY)

Office Use Only

Received By

Date (DD/MM/YYYY)

_____ / ____ / _____

_____ / ____ / _____