



Circular No.: EIKB-CIR- 0721096

Date: 17.06.2026

WEBSITE TERMS AND CONDITIONS

Welcome to www.enagic.co.in. This Website is owned and operated by Enagic India Kangen Water Pvt. Ltd. (including its subsidiaries and affiliates) ("Enagic", "Company", "we", "our" or "us"). These Website Terms and Conditions ("Terms") govern your access to and use of this Website, including all content, information, services, and materials available on or through the Website.

By accessing, browsing, or using this Website, you acknowledge that you have read, understood, and agreed to be bound by these Terms, our Privacy Policy, and all applicable laws and regulations.

1. Registration and Password-Protected Areas

Certain areas of the Website may require registration or submission of information in order to access certain features or content.

You are responsible for maintaining the confidentiality of your account credentials and for all activities conducted under your account.

You agree not to transfer, assign, or sell your account, membership rights, or any Website-issued credentials to any third party.

Enagic reserves the right to suspend or terminate access to the Website or password-protected sections in the event of violation of these Terms, applicable laws, or Company policies.

The password-protected sections of the Website are intended exclusively for Independent Distributors ("Distributor") and User Members ("UM") in India. Upon termination of the Distributor Agreement or UM Agreement, access rights to such protected sections shall automatically cease without further action by Enagic.

2. Privacy and Data Protection



All personal data collected or processed through the Website shall be handled in accordance with the applicable laws of India, including the Digital Personal Data Protection Act, 2023 and the Company's Privacy Policy.

If you choose not to provide certain information, you may not be able to access certain features or services of the Website. You agree that all information provided by you shall be accurate, complete, and up to date. Enagic reserves the right to suspend or restrict access if false, incomplete, or misleading information is provided.

3. Intellectual Property Rights

All content available on this Website, including text, graphics, images, logos, trademarks, layouts, software, videos, designs, and other materials ("Website Materials"), are the exclusive property of Enagic or its licensors and are protected under applicable intellectual property laws.

No Website Materials may be copied, reproduced, modified, distributed, transmitted, published, displayed, or otherwise exploited without prior written consent of Enagic.

Enagic grants Distributors a limited, non-exclusive, revocable license to use certain Website Materials solely for the purpose of conducting their authorised Distributor business, provided such materials remain unaltered and appropriate source attribution is maintained.

For any queries relating to use of Website Materials, please contact us at marketing-india@enagic.co.in.

4. Permitted Use and Restrictions

You agree not to:

- use the Website for unlawful purposes;
- attempt unauthorized access to the Website or related systems;
- upload malicious software or harmful code;
- interfere with the operation or security of the Website;



- reproduce or exploit Website content for commercial purposes without authorization; or
- engage in activities that may damage the reputation or operations of Enagic.

5. Limitation of Liability

To the maximum extent permitted under applicable law, Enagic, its subsidiaries, affiliates, directors, employees, or representatives shall not be liable for any indirect, incidental, special, consequential, or punitive damages arising out of or relating to the use of, or inability to use, the Website or any content or services available through the Website.

Nothing contained in these Terms shall exclude any liability which cannot be excluded under applicable law.

6. Indemnity

You agree to indemnify, defend, and hold harmless Enagic, its subsidiaries, affiliates, officers, employees, and representatives from and against any claims, losses, liabilities, damages, costs, or expenses arising out of:

- (a) your breach of these Terms;
- (b) your violation of applicable laws;
- (c) your misuse of the Website; or
- (d) infringement of any third-party rights by you.

7. Third-Party Links

The Website may contain links to third-party websites or services for user convenience. Enagic does not endorse or assume responsibility for the content, policies, or practices of any third-party websites.

8. Website Availability and Errors

While Enagic endeavours to maintain the accuracy and availability of the Website, we do not guarantee that the Website or its contents will always be accurate, complete, uninterrupted, secure, or error-free.

If you identify any error or issue on the Website, please contact us at 080-62387900 with relevant details.

9. Suspension or Restriction of Access

Enagic reserves the right to restrict, suspend, modify, or discontinue access to the Website or any portion thereof at any time in the event of violation of these Terms, applicable laws, or for maintenance, operational, or security reasons.

10. Grievance Redressal

In accordance with applicable laws, including the Consumer Protection Act, 2019 and Consumer Protection (Direct Selling) Rules, 2021, users may contact the Company for grievances or complaints through the contact details provided on the Website.

The Company shall endeavour to acknowledge and address grievances within the timelines prescribed under applicable law.

11. Severability

If any provision of these Terms is held to be invalid, unlawful, or unenforceable by a court of competent jurisdiction, the remaining provisions shall continue to remain in full force and effect.

12. Governing Law and Jurisdiction

These Terms shall be governed by and construed in accordance with the laws of India. Subject to applicable consumer laws, the courts at Bengaluru, Karnataka shall have exclusive jurisdiction over disputes arising out of or relating to the use of this Website.

13. Amendments

Enagic reserves the right to amend or update these Terms from time to time. Updated versions shall be effective immediately upon posting on the Website. Users are encouraged to periodically review these Terms.

By continuing to use this Website, you acknowledge and agree to these Terms and Conditions.

For Enagic India Kangen Water Pvt. Ltd.



Takayuki Minegishi

Director.

